A driving force for health equity

LINKING ACCOUNTS IN MYCHART

Happy Together along with a MyChart account allows you to view your health information from outside Epic organizations if they are linked to that organization via Care Everywhere.

Link MyChart to an Outside Organization

1. Log into your MyChart account.

2. Click **Menu**.

3. In the Search the Menu field type in Link my accounts or scroll to the Sharing section and click **Link My Accounts**.

4. To search for an organization, type the organization's name in the **Discover accounts to link** field.

5. Choose the correct organization, click **Link account**.
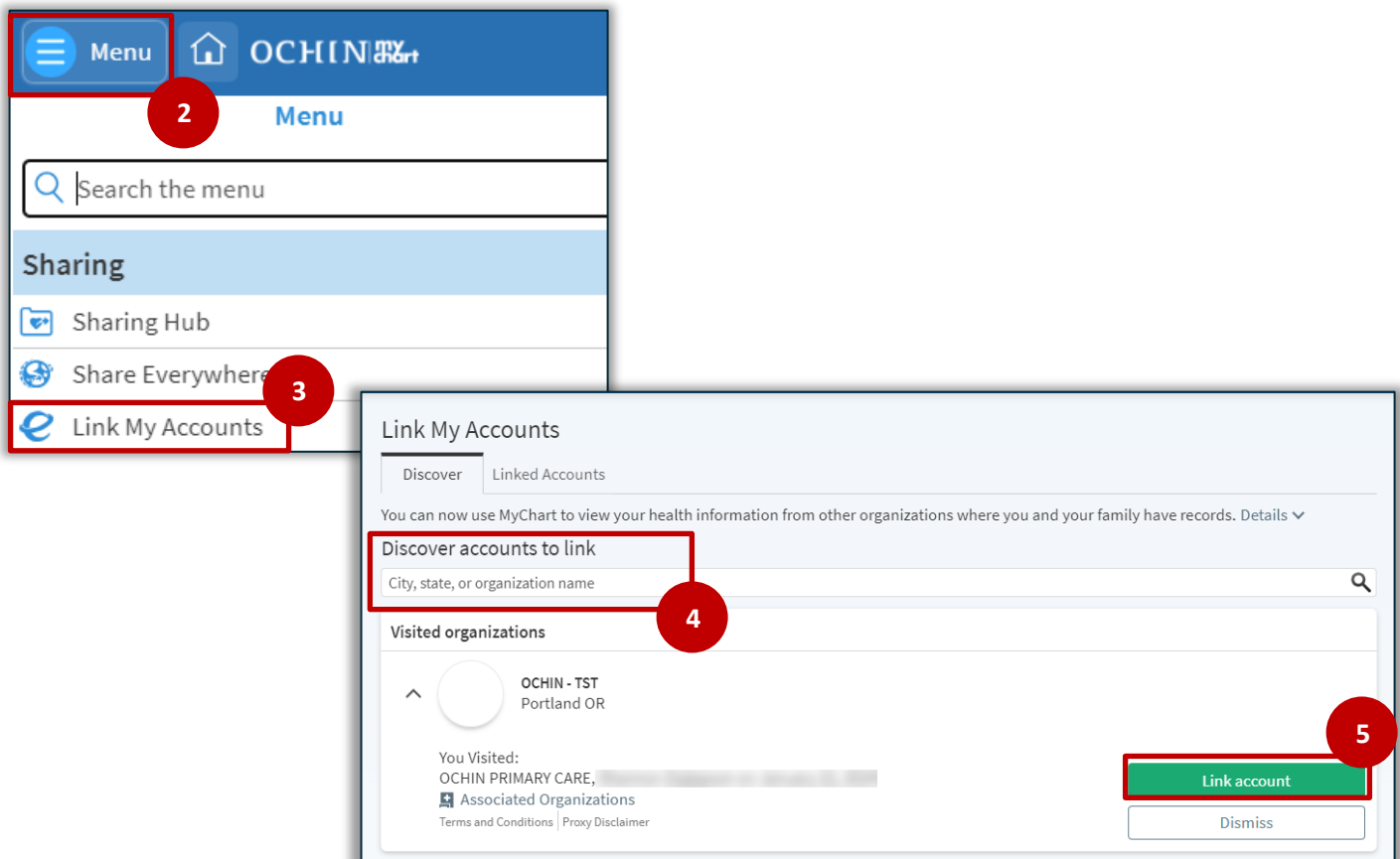
6. Depending on if the patient is already set up with a MyChart account:
   a. Confirmation that the organization is linked will be displayed.
   b. An option that directs the patient to create an account with that organization on a separate tab.
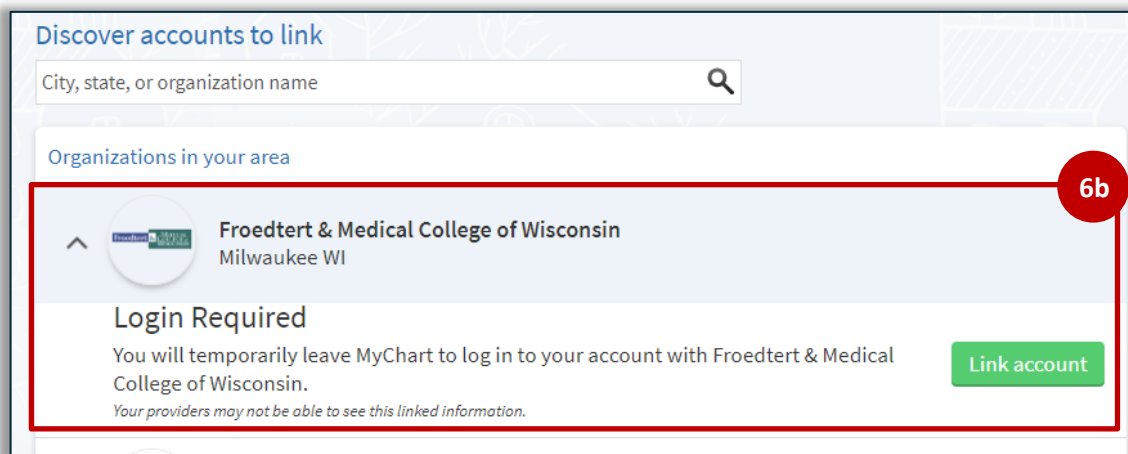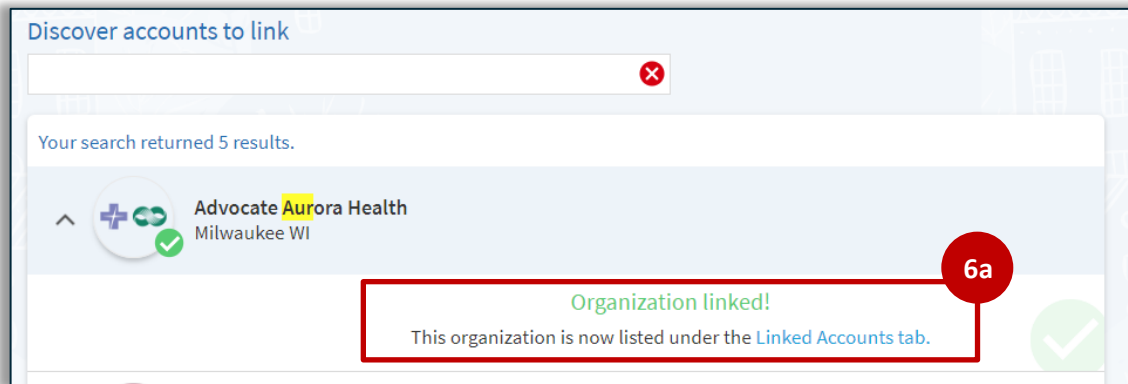
7. Navigate to the **Linked Accounts** tab to activate accounts that have been linked.
8. Click **Activate account** to navigate to the organization on a separate tab.
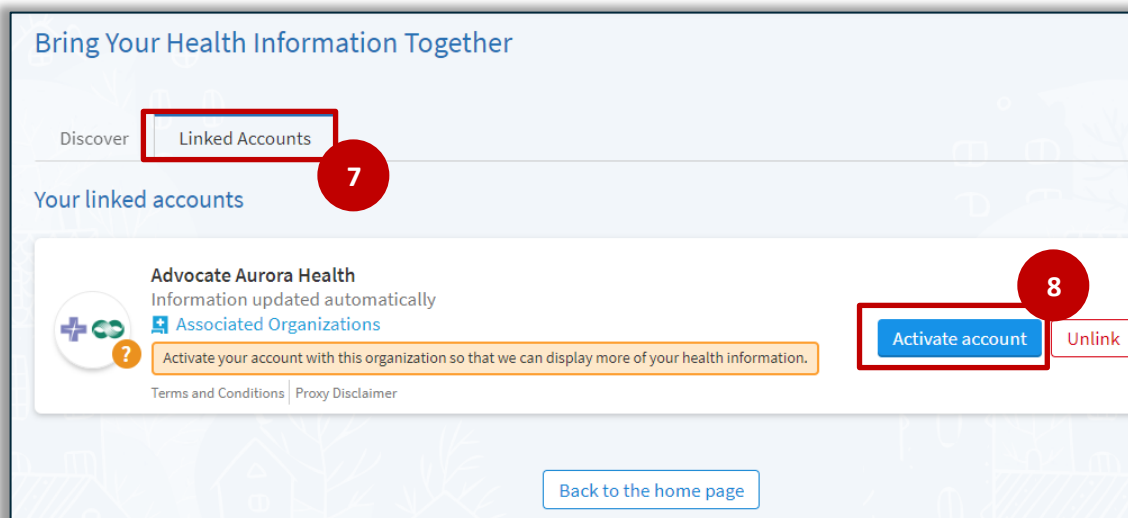
Viewing Linked Accounts

The Link My Accounts activity groups linked Epic and non-Epic organizations by how often they get updated:

1. **Login Required to Update** section shows non-Epic organizations that MyChart cannot get updates automatically. Patients need to click the Update button to pull information from these organizations into MyChart.
2. **Updates every 7 days** section shows non-Epic organizations that MyChart gets updates from automatically at regular intervals for as long as the patient gave the organization access when creating the link.
3. **Updates Automatically** section shows Epic organizations that MyChart gets updates from automatically.

4. Select the **Remind me to update this account** checkbox to receive a banner alert when updates are needed.

5. The MyChart Home page will also display when a linked organization has new information to view.