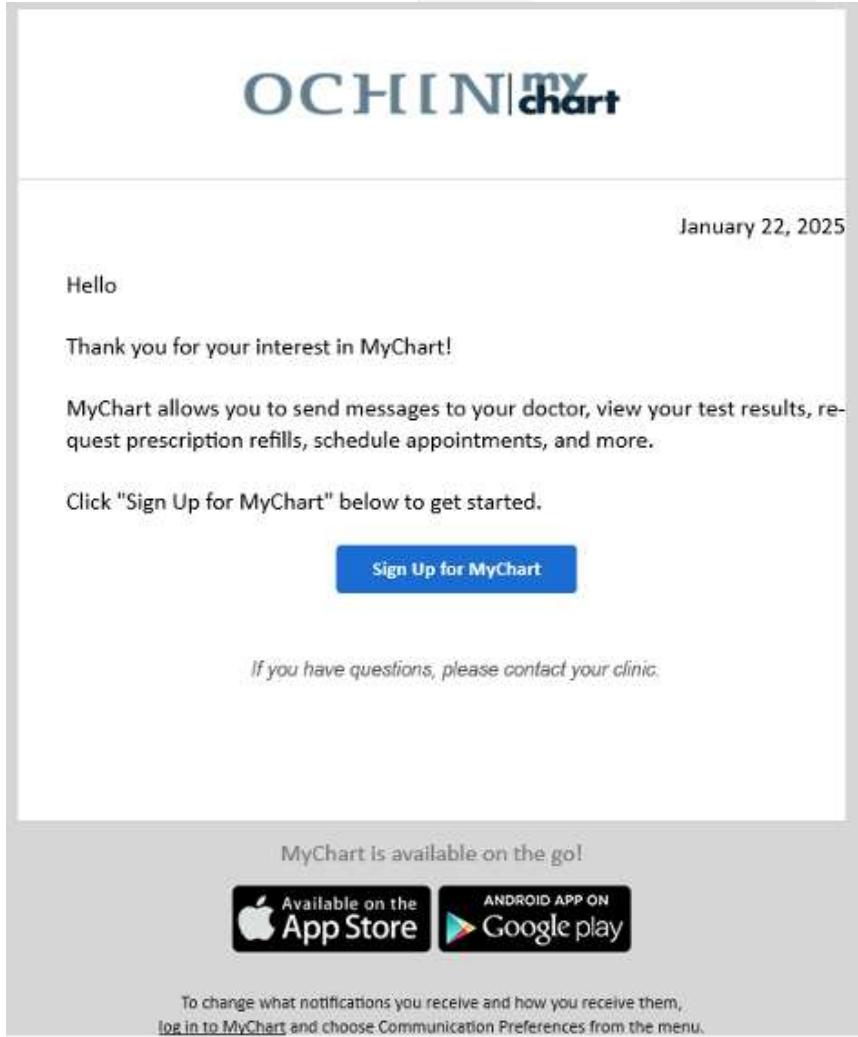


How to Sign Up for MyChart

Request an activation code from a Unity Care NW staff member. Once you have received that code through text or email:

1. Click "Sign up for MyChart" to get started.

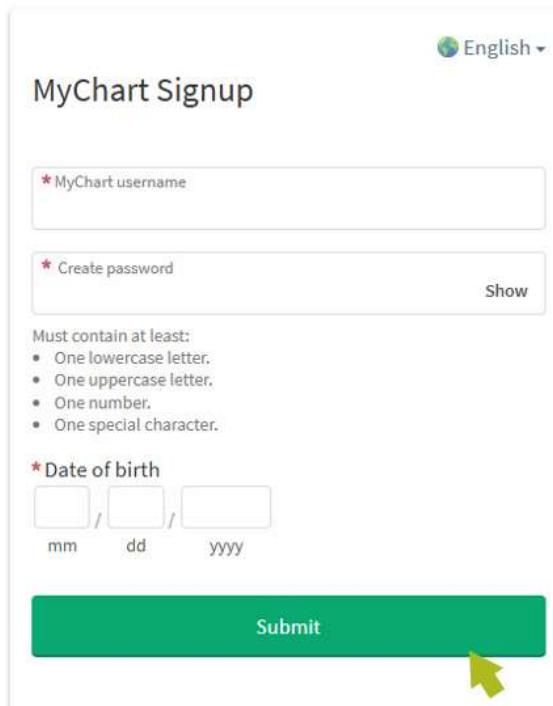


The image shows a screenshot of the MyChart sign-up page. At the top, it says "OCHIN mychart" and the date "January 22, 2025". Below that, it says "Hello" and "Thank you for your interest in MyChart!". It explains that MyChart allows users to send messages to their doctor, view test results, request prescription refills, and schedule appointments. A blue button says "Sign Up for MyChart". Below the button, it says "If you have questions, please contact your clinic." At the bottom, it says "MyChart is available on the go!" and shows links for the App Store and Google Play. A note says "To change what notifications you receive and how you receive them, log in to MyChart and choose Communication Preferences from the menu."



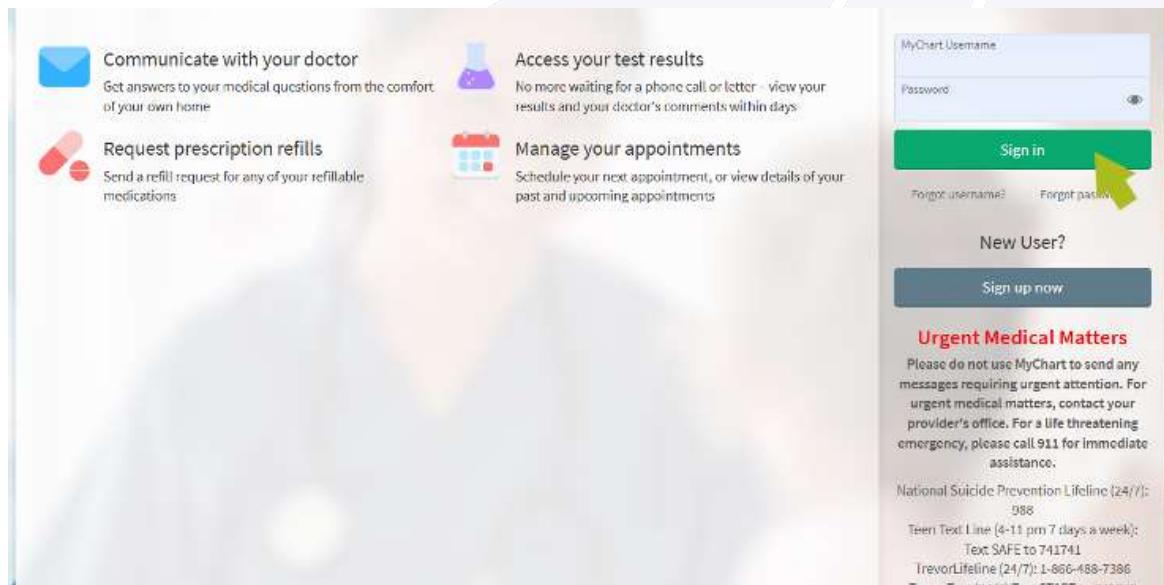
You can also scan the QR code, or visit <https://mychart.ochin.org/UnityCareNW/> on your web browser.

2. Create a username, password, and enter your date of birth.
3. Click "Submit."



The screenshot shows the 'MyChart Signup' page. At the top right is a language selection dropdown set to 'English'. The main title 'MyChart Signup' is centered above two input fields: 'MyChart username' and 'Create password'. Below the password field is a note: 'Must contain at least: • One lowercase letter. • One uppercase letter. • One number. • One special character.' To the right of the password field is a 'Show' link. Below these is a 'Date of birth' field with three input boxes for 'mm', 'dd', and 'yyyy'. A green 'Submit' button is at the bottom, with a yellow arrow pointing to it from the right.

This will take you to the login page.

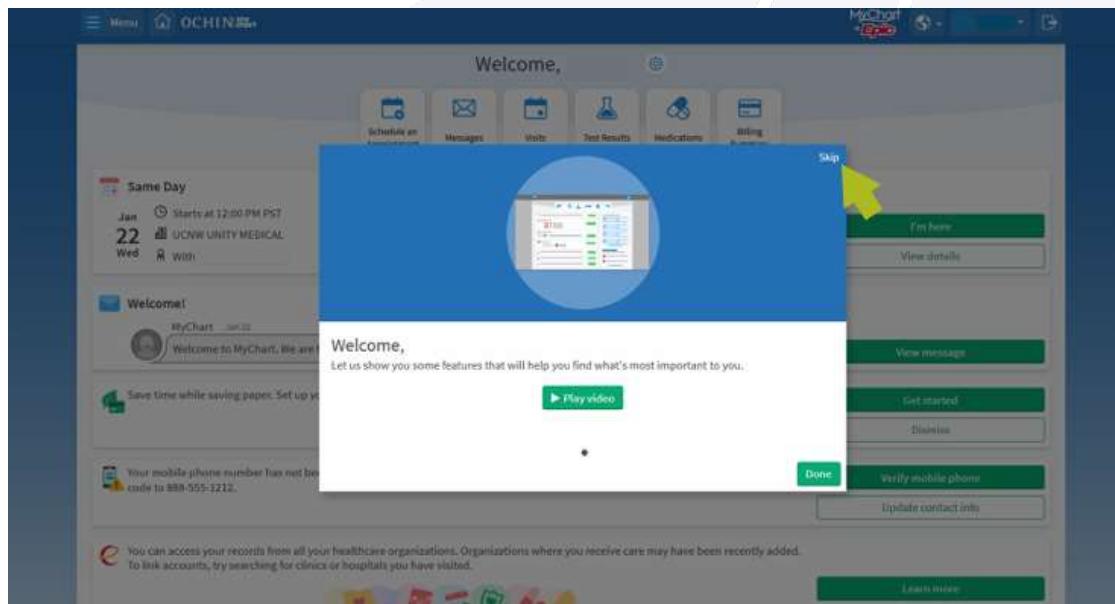


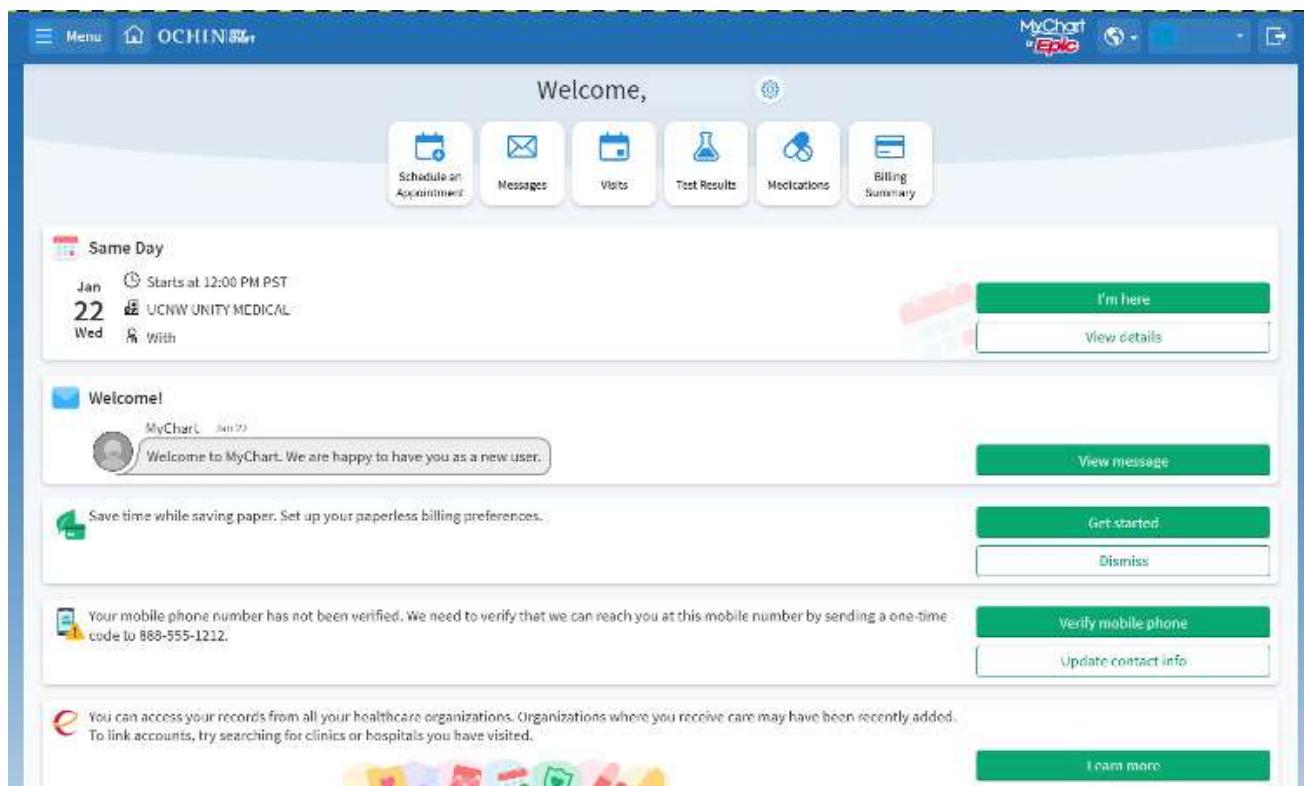
The screenshot shows the MyChart homepage. On the left, there are four service icons: 'Communicate with your doctor' (envelope), 'Access your test results' (flask), 'Request prescription refills' (pill), and 'Manage your appointments' (calendar). On the right, the 'Sign in' button is highlighted with a yellow arrow. Below it are links for 'Forgot username?' and 'Forgot password?'. A 'New User?' link and a 'Sign up now' button are also visible. At the bottom, there is a section titled 'Urgent Medical Matters' with a note about not using MyChart for emergencies and contact information for the National Suicide Prevention Lifeline, Teen Text Line, and TrevorLifeline.

4. Sign in and accept the Terms and Conditions of use.



You can watch a short video to show you some of MyChart's features, or click "Skip" to go to your patient portal.





The screenshot shows the MyChart interface for Unity Care NW. At the top, there are navigation links for 'Menu', 'OCHIN', and 'MyChart' with the Epic logo. Below the header is a 'Welcome' message with a gear icon. A row of icons includes 'Schedule an Appointment', 'Messages', 'Visits', 'Test Results', 'Medications', and 'Billing Summary'. A 'Same Day' appointment for 'UCNW UNITY MEDICAL' on 'Jan 22 Wed' is listed, starting at 12:00 PM PST. A green button 'I'm here' is shown next to a 'View details' link. The main content area displays a 'Welcome' message from 'MyChart' (Jan 22) stating 'Welcome to MyChart. We are happy to have you as a new user.' with a 'View message' button. It also shows a 'Save time while saving paper. Set up your paperless billing preferences.' section with a 'Get started' button and a 'Dismiss' button. Another section prompts to 'Verify mobile phone' with a 'Update contact info' button. At the bottom, a message says 'You can access your records from all your healthcare organizations. Organizations where you receive care may have been recently added. To link accounts, try searching for clinics or hospitals you have visited.' with a 'Learn more' button. The interface features a light blue header and a white main content area with green buttons for calls to action.

IMPORTANT: You will be asked to set up Two-Step Verification.
This will help keep your health information secure.

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Setting Up Two-Step Verification:



Set Up Two-Step Verification

Two-step verification allows us to keep your account secure even if somebody knows your password. After turning on this security feature, when you log in from a new device we will ask you for an additional verification code. This will help make sure only you have access to your account.



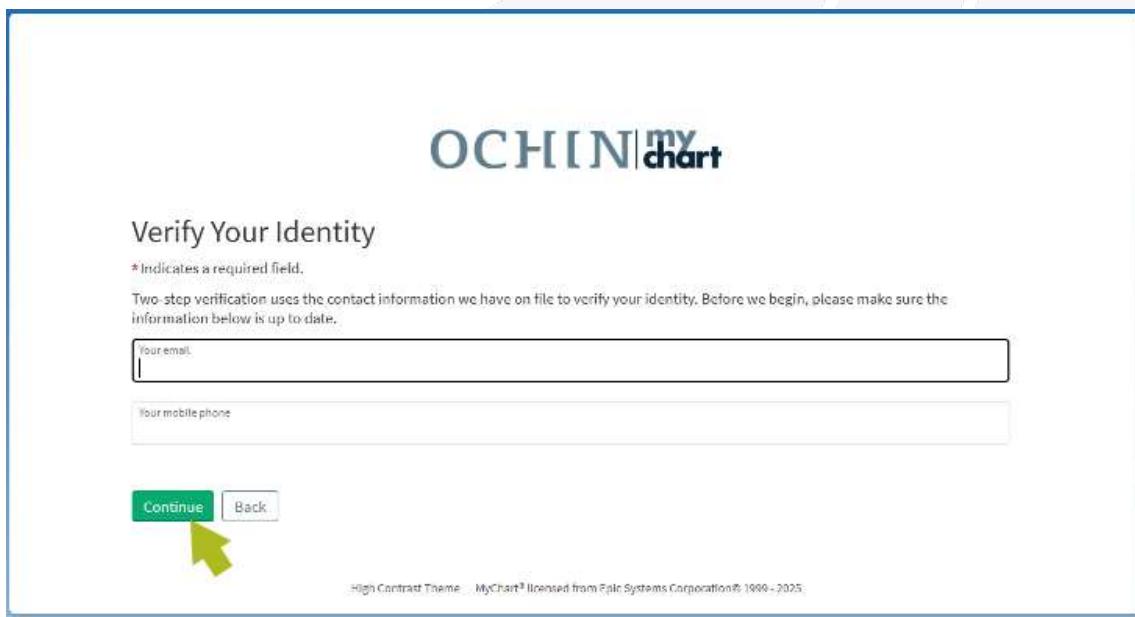
Continue **Cancel and log out**

Though we don't recommend it, you can turn off two-step verification by clicking the link below.

[Skip for now](#)

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5. Enter your email address and cell phone number and chose how you'd like to receive your code.



Verify Your Identity

*Indicates a required field.

Two-step verification uses the contact information we have on file to verify your identity. Before we begin, please make sure the information below is up to date.

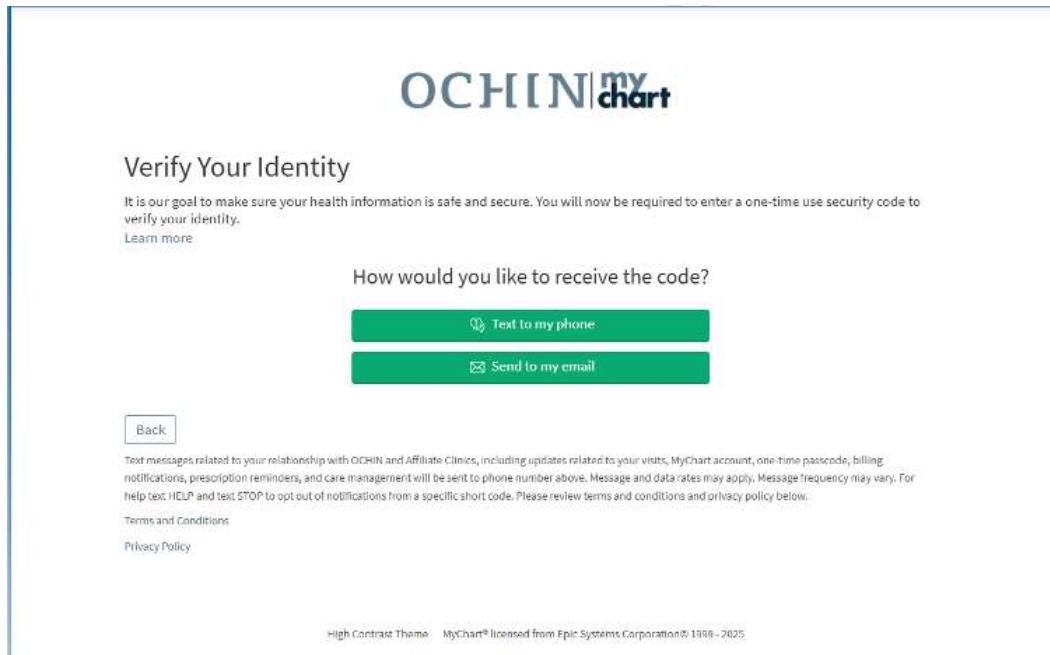
Your email:

Your mobile phone:

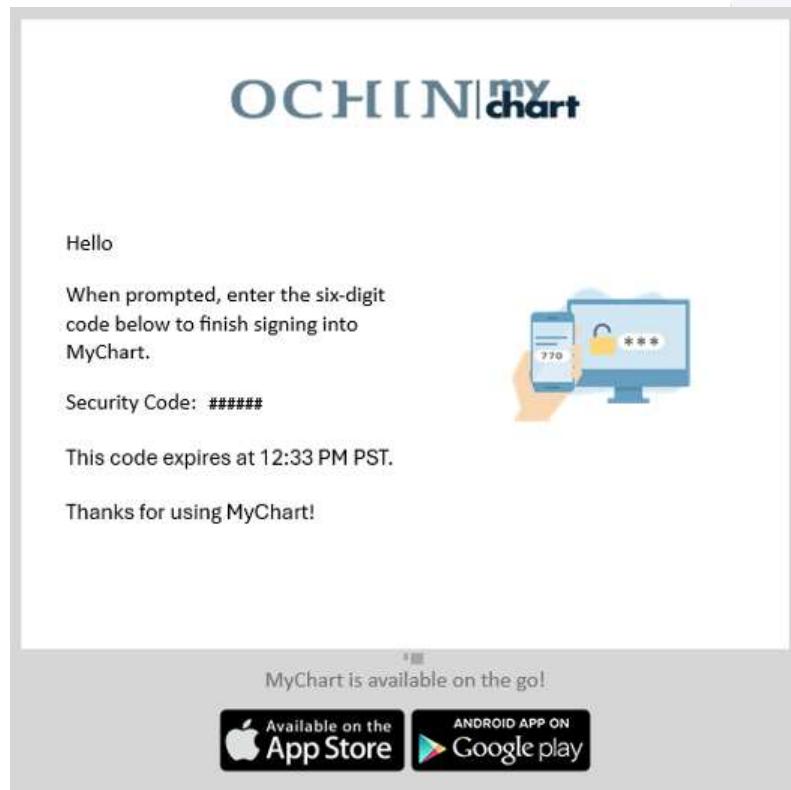
Continue **Back**

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6. Choose “Text to my phone” or “Send to my email” for how you would like to receive a short code to enter on the next screen.



7. Check your email or cell phone for a code sent from MyChart



8. Enter the code. Click “Verify.”



Verify Your Identity

* Indicates a required field.
We've sent a security code to marissa.mcgrath@ucnw.org.
[Learn more](#)

Enter your code below to continue.

*Enter Code

! This is required

Skip this step next time

 Verify

Didn't receive the code?
[Resend code](#)

[Back](#)

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You're ready to use MyChart to help you manage your health!