



Discrimination Is Against the Law

Unity Care Northwest (UCNW) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described in 45 CFR 92.101(a)(2)). UCNW does not exclude people or treat them less favorably because of race, color, national origin, age, disability or sex.

UCNW:

- **Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:**
 - Qualified sign language interpreters
 - Written information in other formats (for example, Unity Care NW website (unitycarenw.org))
- **Provides free language assistance services to people whose primary language is not English, which may include:**
 - Qualified interpreters
 - Information written in other languages.

If you need these services, contact UCNW at 360-676-6177. If you believe UCNW has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer

Unity Care NW
1616 Cornwall Avenue, Suite 205
Bellingham, WA 98225
360-676-6177, TTY 711,
Fax 360-671-3574

Compliance@ucnw.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019,
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



Notice of Availability of Language Assistance Services and Auxiliary Aids and Services (§ 92.11)

ATTENTION:

Free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 360-676-6177 (TTY: 711) or speak to your provider.

РУССКИЙ

ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 360-676-6177 (TTY: 711) или обратитесь к своему поставщику услуг.

Español

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 360-676-6177 (TTY: 711) o hable con su proveedor.