Patient Instructions for Zoom

For Computer

How to connect to your Telehealth Video Appointment

- You will need a desktop/laptop computer that has a camera and microphone*
- Make sure you have a good internet connection
- Be in a quiet, well-lit, and private space
- Be sure to log in a few minutes before your scheduled time

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How to download and use the Zoom desktop application for your telehealth visit

- You do not need to create a Zoom account for your telehealth visit

3 Download the Zoom application to your computer or laptop. After download is complete, return to the Zoom launch page and click "**launch meeting**" and then click "**Allow**."

When system dialog prompts, click **Allow**.

If you have Zoom Client installed, launch meeting. Otherwise, download and run Zoom.

1 Your doctor should have provided you a Meeting Link for your telehealth visit.

Click on the **Meeting Link** to join.

2 The link will open a Zoom launch page on your Internet browser Click "**download and run Zoom**" to download the Zoom application for free.

When system dialog prompts, click **Allow**.

If you have Zoom Client installed, launch meeting. Otherwise, download and run Zoom.

When system dialog prompts, click **Allow**.

Do you want to allow this page to open "zoom.us"?

Cancel   Allow

If you have Zoom Client installed, launch meeting. Otherwise, download and run Zoom.

If you cannot download or run the application, join from your browser.

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**4** Enter your full name in the box and click "**Join**."

5 The Zoom application will open and your provider will let you in. You will be asked how to join audio. Click "**Join With Computer Audio**" to use your computer speakers and microphone.

6 You are now in your telehealth video visit. Make sure that your **audio** and **video** is on (the audio and video icons should look exactly like what is pictured below).
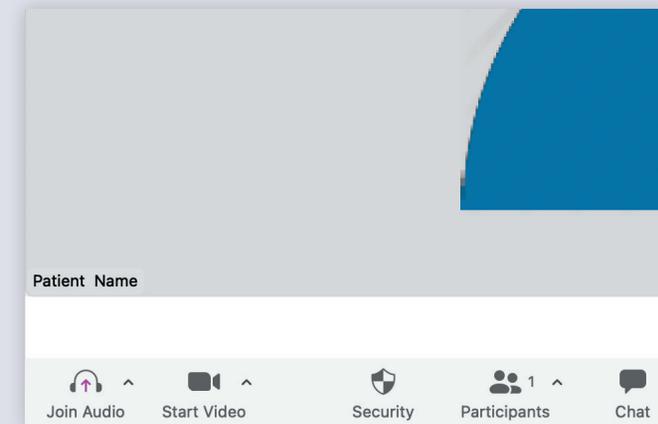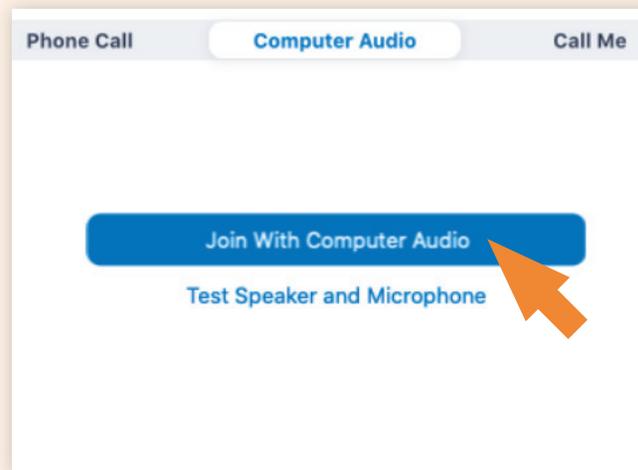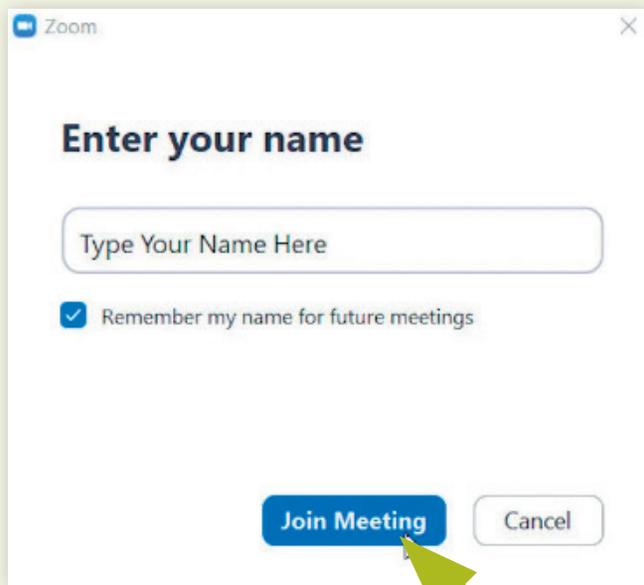
Your provider may have enabled a waiting room. Please wait for your provider to let you in.

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