

Patient Instructions for Zoom

For smartphone,
iPad or tablet



How to connect to your Telehealth Video Appointment

- You will need a smartphone, iPad or tablet that has a camera and microphone*
- Make sure you have a good internet connection
- Be in a quiet, well-lit, and private space
- Be sure to log in a few minutes before your scheduled time



1 **For iPhone or iPad** Go to the **Apple App Store** and download **“Zoom Cloud Meetings”** for free.

For Android or other tablets Go to **Google Play Store** and download **“Zoom Cloud Meetings”** for free.

After installing, click on the **Meeting Link** your provider sent you. The link will open the Zoom application on your phone.



2 Enter your full name in the box and click **“Continue.”**

Please enter your name

Cancel Continue

3 Wait for your provider to let you in. Once in the meeting, the application will prompt you for your audio. Click **“OK”**

“Zoom” Would Like to Access the Microphone

For people to hear you during meetings, Zoom needs access to your microphone.

Don't Allow OK

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4 Click “**Call using Internet Audio**” to use your device’s audio. Alternatively, you can choose “**Dial In**” if your internet connection is not reliable. Zoom will give you a list of numbers to dial.

5 You are now connected to your telehealth video visit. Be sure that you are **unmuted** and your **video** is on (the audio and video icons should look exactly like what is pictured below).

