

OUR VALUES IN ACTION

We show our **RESPECT** when we:

- Actively listen to and engage with our patients & each other.
- Are considerate of the needs & time of others.
- Honor the diversity of opinion, background, feelings, & lived experience without judgment.
- Acknowledge the value and dignity of all people.
- Act with kindness & courtesy.

We are **ACCOUNTABLE** for our actions when we:

- Own our mistakes just as we celebrate our successes.
- Reliably follow through on our commitments or honestly say when we can't.
- Do our best every day.
- Play by the rules, doing our jobs safely & conscientiously.

We act with **INTEGRITY** when we:

- Are authentic, say what we mean & mean what we say.
- Are honest and ethical.
- Speak up.
- Do the right thing even when it's difficult or no one is looking.

We are **COLLABORATORS** when we:

- Share our knowledge and skills and welcome others' ideas.
- Put each other's strengths to work.
- Assume the best about each other.
- Communicate effectively.
- Are team builders, always striving to be stronger & more effective.

We are **INNOVATIVE** when we:

- Embrace curiosity & continuous learning.
- Are open to change.
- Seek new best practices.
- Learn from the past to make improvements for the future.
- View challenges as opportunities to find a better way.