

Apple Health eligibility frequently asked questions about COVID-19

1. Am I at risk for losing my Apple Health (Medicaid) during the COVID-19 pandemic?

The Health Care Authority (HCA) and its partners will stop termination of coverage for all recipients of Apple Health unless the individual:

- Requests termination;
- Is no longer a Washington state resident; or
- Is deceased

2. Are renewals still required to maintain health care coverage?

No, not at this time. HCA will be extending Apple Health coverage to households who have a renewal due in March or April. Individuals will have 90 days from the date of closure to complete their renewal and prevent any gap in coverage.

3. Do I still need to provide verification for my retroactive coverage request?

If you are unable to send in proof of income due to COVID-19, HCA will accept self-attestation of income for retroactive coverage eligibility starting February 2020 and for each month impacted by COVID-19.

4. Can I request an extension for information that is due to HCA or the Department of Social and Health Services (DSHS)?

Yes. We are granting an additional 30 days to provide requested information. You may contact HCA at 1-800-562-3022 or DSHS at 1-877-501-2233.

5. Is change reporting still required?

Yes. If you are no longer receiving income or went from income from a job to unemployment, you need to report the change by making an update to your application.

6. Am I still required to pay my Children's Health Insurance Program (CHIP) premium payments?

If you have been affected by COVID-19, you may have your CHIP balances written off if you are:

- Unable to pay CHIP premiums; or
- Not currently eligible for CHIP due to past due CHIP premium payments



7. I receive coverage under the Apple Health for Worker's with Disabilities (HWD). Am I still eligible?

If you are receiving HWD and have a reduction of income, lost your job or temporarily laid off, you may be able to continue coverage and have your premiums waived:

- Call 1-800-871-9275
- If you are also receiving Long Term Services and Supports (LTSS), contact your Public Benefit Specialist (PBS) by visiting the [DSHS Aging and Long-Term Support Administration \(ALSA\)](#) website.

8. I am not a resident of Washington, but traveled here and am now sick and in quarantine. Can I apply for Apple Health for COVID-19 testing and/or treatment?

If you are quarantined in Washington State, you may qualify for coverage and treatment for COVID-19. Please call HCA at 1-800-562-3022 for more information.

9. I receive coverage through the DSHS and typically need to provide proof of income or bank statements. Am I still required to provide this information by paper?

No, but you can self-attest your income and resources when applying, renewing or reporting a change. You may call DSHS at 1-877-501-2233 to report your information.

